

24 Hour Front-Desk offers 24 hour, high quality, reliable service with an emphasis on transparency and customer service.

Services envisioned for your business include:

- Answering FAQs
- Taking messages then emailing to the required department/person
- Taking/updating/canceling appointments
- Forwarding calls to the required department/person if time appropriate
- Online Chat Response

We welcome the opportunity to discuss how we could develop a mutually beneficial relationship with you.

We are available by email correspondence, telephone call or conference call.



Toll Free: 855-377-4431
E-mail: info@frontdesk247.com
Website: www.frontdesk247.com

24 hour front-desk services



Does your business:

- Miss important international or local calls after normal working hours or on weekends or holidays?
- Miss calls because of busy in-house reception service?
- Need a more reliable reception service?

Then you need 24 Hour Front-desk services

Let us handle your phones so you can handle your business!

As a business focused on customer service, you have potential customers or business connections in all different time zones, who speak multiple languages. This means that you must have staff on hand to respond to requests outside of a normal 8 hour day and fluent in multiple languages. The cost to staff booking personnel full time along with the micro-management required can become overwhelming.



24 7 Front-Desk Service is a fully functional call center operated within Belize that can provide you with high-quality, on-demand customer service, improve your front-desk operations and reduce your overhead costs while satisfying your clients and staff.

We offer flexible pre-paid plans where you only pay for the time actually spent on your calls. There are no set up fees, monthly fees, minimum usage penalties, overage fees or any other 'hidden fees' and your minutes never expire.

Your front-desk and reception staff also have to focus on customers or clients in front of them. Many times, they need to ask the customer in front of them to wait while they take handle calls coming in to your business. You may also be losing calls because your existing lines are in use by in-house staff. In addition, they have to deal with incoming and outgoing mail duties, and additional tasks assigned to them.



You may be exploring options for all your contact needs or may just be looking for an economic way to service your night-time, holiday or off-peak hours; either way, we can offer you a solution. You may be surprised by how affordable our service is.

We are so confident in our service and rates that we offer a **one week free trial!**

We can provide both toll-free and caller-paid US and UK telephone numbers or receive calls for numbers you already have in place. We can also answer your local telephone numbers.

Beyond freeing up the front-desk staff to allow them to remain focused, consider the other benefits:

- Dedicated toll-free number or maintenance of your existing toll-free number
- Reception and reservation services in multiple languages
- No Micro-management
- No Tax and Social Security calculations/reporting
- Redundancy for employee absences/tardiness
- You pay only for the time actually spent on your calls
- Longer hours of coverage (24 x 7 x 365)
- Access to full reporting and recordings of all calls
- No time and cost spent hiring, training and retaining employees
- No more time wasted on telemarketing or prank calls or wrong numbers